EACTS WHAT DOES UNITED TEXAS BANK

| | DO WITH YOUR PERSONAL | INFORMATION? | |
|--|--|-------------------------------|-----------------------------|
| Why? | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. | | |
| What? | The types of personal information we collect and share depend on the product or service you have with us. This information can include: • Social Security number and income • payment history and credit history • credit scores and wire transfer instructions | | |
| How? | All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons United Texas Bank chooses to share; and whether you can limit this sharing. | | |
| Reasons we ca information | n share your personal | Does United Texas Bank share? | Can you limit this sharing? |
| For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | | Yes | No |
| For our marketing purposes – to offer our products and services to you | | Yes | No |
| For joint marketing with other financial companies | | Yes | No |
| For our affiliates' everyday business purposes – information about your transactions and experiences | | Yes | No |
| For our affiliates' everyday business purposes – information about your creditworthiness | | No | We don't share |
| For our affiliates to market to you | | Yes | Yes |
| For nonaffiliates to market to you | | No | We don't share |
| To limit | Mail the form below. | | |
| our sharing | Please note: If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing. | | |
| Questions? | Call 972-239-7000 or go to <u>www.utb.com</u> | | |
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| Mail-in Form | | | | |
| To limit our sharing, mark any/all you want to limit: | | | | |
| □ Do not share information about my creditworthiness with your affiliates for their everyday business purposes. | | | | |
| $\ \square$ Do not allow your affiliates to use my personal information to market to me. | | | | |
| $\hfill\square$ Do not share my personal information with non-affiliates to market their products and services to me. | | | | |
| Name | | | | |
| Address | | | | |
| City, State, Zip | | | | |
| Mail form to: United Texas Bank, 13101 Preston Road, Suite 100, Dallas, TX 75240 | | | | |

| Who are We | | | |
|--|--|--|--|
| Who is providing this notice? | United Texas Bank | | |
| What We Do | | | |
| How does United Texas Bank protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. | | |
| How does United Texas Bank collect my personal information? | We collect your personal information, for example, when you • Apply for a loan or give us your income information • Provide employment information or give us your employment history • Tell us about your investment or retirement portfolio We also collect your personal information from others, such as credit bureaus, affiliates, or other companies. | | |
| Why can't I limit all sharing? | Federal law gives you the right to limit only • Sharing for affiliates' everyday business purposes – information about your creditworthiness • Affiliates from using your information to market to you • Sharing for non-affiliates to market to you State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law. | | |
| What happens when I limit sharing for an account I hold jointly with someone else? | Your choices will apply to everyone on your account. | | |
| Definitions | | | |
| Affiliates | Companies related by common ownership or control. They can be financial and nonfinancial companies. Our Affiliates include financial companies with a common ownership under UTB Financial Holding Company, UTB Title Agency, LP and UTB 1031, LLC. | | |
| Nonaffiliates | Companies not related by common ownership or control. They can be financial and nonfinancial companies. • United Texas Bank, does not share with non-affiliates so they can market to you. | | |
| Joint Marketing | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. • United Texas Bank does not jointly market. | | |

Other important information

For Texas Customers. United Texas Bank is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against United Texas Bank should contact the Texas Department of Banking through one of the means indicated: In person, or by U.S. Mail: Texas Department of Banking, 2601 North Lamar Boulevard, Suite 300, Austin, Texas 78705-4294; by telephone, (877) 276-5554 (Toll Free); by Fax: (512) 475-1313; by E-Mail: consumer.complaints@dob.texas.gov, or via the Internet Website: www.dob.texas.gov

United Texas Bank also engages in the money transmission and/or currency exchange business as an authorized delegate of MoneyGram International under Chapter 151 of the Texas Finance Code. If you have a complaint, first contact MoneyGram at (800) 666-3947, if you still have an unresolved complaint regarding the company's money transmission or currency exchange activity, please direct the complaint to the Texas Department of Banking using any of the methods above.